



THE WRIGHTINGTON

HOTEL, HEALTH CLUB & SPA

Great news - we are opening our Health Club from 25 July. You can now get back to lifting, training, spinning - all those activities you've been missing! The health and safety of our team and our members is what's most important to us.

We've been working hard behind the scenes, adding even more safety measures to get ready to welcome you back. From the moment you walk into the club you'll see how we've changed for the better. All sign-ins are now contactless. We've adjusted the club layout and introduced floor markings so you can maintain social distancing. An enhanced cleaning regime has been put in place and hygiene stations are available all around the gym. At this time, community is more important than ever. We can all do our part to help keep each other safe as we get back to our fitness routines. Please help us by wiping down all equipment before and after use and if you feel unwell, please stay home and stay safe.

We will be back in touch next week to give you more details about the reopening including membership information and the management of your account. As we are sure you appreciate in these unprecedented times it has been necessary to employ only a minimal staffing level until we properly reopen the business, this particularly applies to our customer service team who we are looking to get back into the business aligned to the opening date of the gyms across the UK. If you have contacted us during the course of lockdown many apologies for the lack of response and we will ensure that we address any queries you have with the communication process we are putting in place over the next two weeks prior to our official reopening. Thank you all so much for your loyalty and support over the lockdown period. We're looking forward to seeing you back in the club and are ready to help you get back into your training. Please ask a member of staff if you need to reset your goals, a new programme or any other support at all.